

Company Profile:

- Global Fortune 500 Solutions Integrator with 12,000 employees and 80 offices worldwide
- Insight helps customers maximize the value of technology
- Rated as a Forbes World's Best Employer and a Great Place to Work

Goals:

- Implement scalable workplace experience technology and eliminate paper-based tools
- Single solution with a centralized dashboard to simplify management and control
- Increase collaboration and engagement by providing a workplace experience superior to employee's home office
- Improve employee communications with new channels to reduce dependence on email

Results

- 140+ Digital Signage displays, plus Visitor Management and Space Reservation products, installed on-time at headquarters in phase one
- 22-foot high "Art Stack" video wall with five rotating displays deployed in main lobby
- "Prism" displays in HQ building showcase employee Values Award winners, partners, clients, and other newsworthy items
- Increased number of employees working in the office due to new workplace technology

 APPSPACE

 Insight

CUSTOMER STORY

Insight Deploys Appspace's Platform to Transform Workplace Experience

Across their 80 offices, Insight Enterprises sought to enhance collaboration among employees and improve the effectiveness of their workplace experience technology. With their growth and global reach, they required a unified, scalable, and centralized solution that was intuitive for users to maintain and update.

A workplace platform was critical to avoid managing a combination of solutions that inevitably creates complexity for IT and user teams. The platform needed to include Digital Signage, Video Walls, Visitor Management, Space Reservations, and an Employee App.

The pandemic's impact altered the initiative's original scope and priorities. Insight realized the bar for the solution's effectiveness had to be raised to an experience superior to the employee's home office to draw them to the new building.

Scalable and Flexible Workplace Experience Platform

After analyzing potential solution providers, Insight chose Appspace for their Workplace Experience Platform. Appspace was a tight fit with their requirements, complemented an already close partnership, and demonstrated flexibility and willingness to customize tools.

For the first phase of the solution rollout, Insight had the opportunity to showcase the technology in conjunction with the opening of its new headquarters in July 2022. The HQ rollout required Appspace to coordinate with various Insight stakeholders, the architectural firm, and other suppliers, to ensure a seamless and timely installation of the experience.

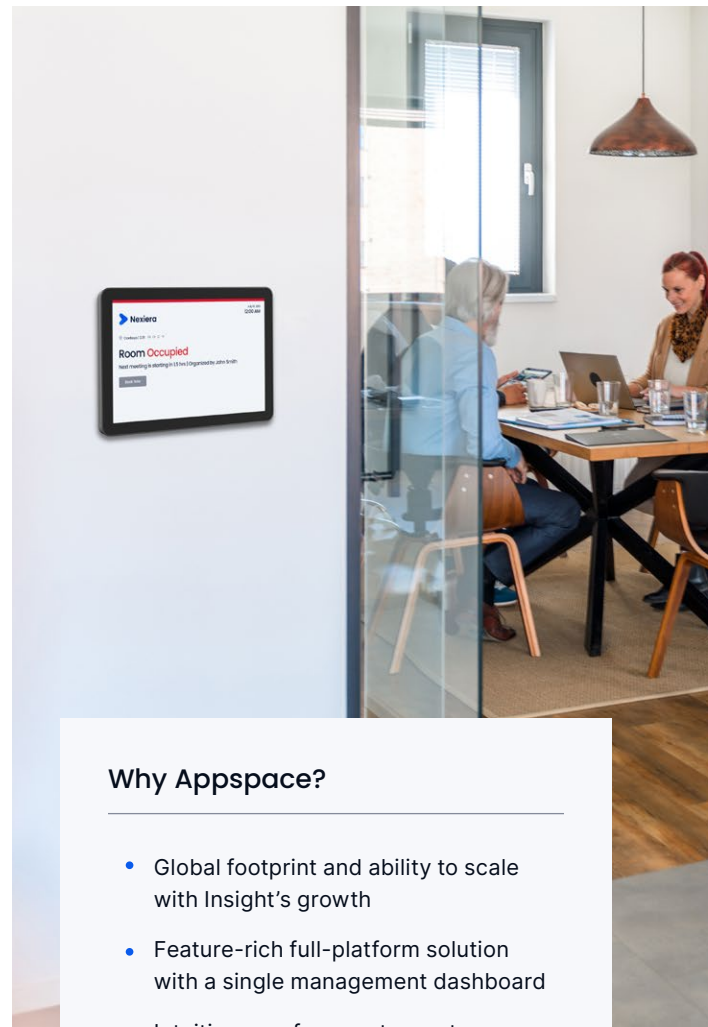
In addition to the Digital Signage, Space Reservations, and Video Wall installations throughout the building, the Visitor Management solution was enhanced to meet Insight's requirements for badge printing and thermal scanning (deployment in the second phase).

Transforming Insight's workplace technology has resulted in an increase in employees returning to the office and a fostering of the desired collaborative environment. Insight's next step is the global phased rollout of the platform.

"Working with Appspace has helped Insight improve our workplace experience and collaboration while minimizing the workload on IT and user teams. Their platform's multi-faceted approach has met our needs to increase communication channels and help bring employees back to the office."

Matt Skaff

Vice-President of IT



Why Appspace?

- Global footprint and ability to scale with Insight's growth
- Feature-rich full-platform solution with a single management dashboard
- Intuitiveness for user teams to manage without IT support
- Flexibility to customize and create unique features

Solutions Implemented:



Digital Signage



Space Reservation



Visitor Management



Employee App
(Second Phase)